

By: Graham Gibbens, Cabinet Member for Adult Social Care and Public Health
Andrew Ireland, Corporate Director for Families and Social Care

To: Social Care and Public Health Cabinet Committee -12 June 2013

Subject: **FAMILIES AND SOCIAL CARE PERFORMANCE DASHBOARD FOR 2012/13 FOR ADULT SOCIAL CARE FOR MARCH 2013**

Classification: Unrestricted

Summary: The draft Families & Social Care performance dashboard provides members with progress against targets set for key performance and activity indicators for 2012-13 for Adult Social Care.

Additionally, the end of year business plan reports for the Older People & Physical Disability, Learning Disability & Mental Health and Strategic Commissioning divisions are attached for information.

Introduction

1. (1) Appendix 2 Part 4 of the Kent County Council Constitution states that:

“Cabinet Committees shall review the performance of the functions of the Council that fall within the remit of the Cabinet Committee in relation to its policy objectives, performance targets and the customer experience.”

(2) To this end, each Cabinet Committee is receiving a performance dashboard.

Performance Report

2. (1) The main element of the Performance Report can be found at Appendix A, which is the Adults Social Care dashboard which includes latest available results for the key performance and activity indicators.

(2) The Adult Social Care dashboard is a subset of the detailed monthly performance report that is used at team, DivMT and DMT level. The indicators included are based on key priorities for the Directorate, as outlined in the business plans, and include operational data that is regularly used within Directorate. The dashboard will evolve for Adults Social Care as the transformation programme is shaped.

(3) Cabinet Committees have a role to review the selection of indicators included in dashboards, improving the focus on strategic issues and qualitative outcomes, and this will be a key element for reviewing the dashboard

(4) A subset of these indicators is also used within the quarterly performance report, which is submitted to Cabinet.

(5) As an outcome of this report, members may make reports and recommendations to the Leader, Cabinet Members, the Cabinet or officers.

(6) Performance results are assigned an alert on the following basis:

Green: Current target achieved or exceeded

Red: Performance is below a pre-defined minimum standard

Amber: Performance is below current target but above minimum standard.

12/13 End of year business plan reports

3. (1) Each division within Families & Social Care produces an annual business plan. These are discussed by the Cabinet Committee prior to being agreed by Cabinet at the start of each business year. At the end of the business year, reports summarising the delivery of the plans is provided to Cabinet Committee.

(2) Attached for information, as Appendix B, are the 12/13 end of year business plan reports for:

- Older People & Physical Disability
- Learning Disability & Mental Health
- Strategic Commissioning

(3) As the Strategic Commissioning division supports both Adults' and Children's Services its report covers elements that that are outside the remit of adult social care but it is present here for completeness.

Recommendations

4. Members are asked to:

REVIEW and comment on the Families & Social Care performance dashboards

REVIEW and comment on the end of year business plan reports

Contact Information

Name: Steph Abbott

Title: Head of Performance for Adult Social Care

Tel No: 01622 221796

Email: steph.abbott@kent.gov.uk

Background documents:

None